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Cisco

Exam Questions 840-450

Mastering The Cisco Business Architecture Discipline

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Question 1

When you are analyzing the current state of a business, what are two purposes of business process modeling? (Choose two.)

- A: to identify inefficient or unnecessary processes
- B: to identify technology process improvements
- C: to define current state service procurement processes
- D: to understand the future state of the business
- E: to determine the feasibility of future state processes

Correct Answer: BD

Reference: <https://www.heflo.com/blog/process-modeling/business-process-modeling-definition/>

Question 2

Which two statements about a business roadmap are true? (Choose two.)

- A: It provides a high-level, multiyear strategic plan for transforming the business.
- B: It identifies the relationship between the business stakeholders and business drivers.
- C: It is based on the business model canvas template.
- D: It includes a business strategy value map and a customer journey map.
- E: It maps all key solutions that are linked to business goals and prioritizes the execution of each solution.

Correct Answer: AC

Question 3

A customer wants to invest in a reliable network, data center, and collaboration solution with no ROI investigation.

Which engagement maturity level is appropriate for this customer?

- A: Partial business engagement
- B: Business-first engagement
- C: Multi-domain engagement
- D: Domain-specific engagement

Correct Answer: A

Question 4

Which two statements about a culture map are true? (Choose two.)

- A: It is used to gain an understanding of the BMC building blocks for customer segments, customer relationships, and value propositions.
- B: It is used in job mapping.
- C: It is used to gain an understanding of the customer organization.
- D: It is used in the Seven Elements Framework.
- E: It is used to evaluate the effectiveness of the internal organization that is run by the business architect.

Correct Answer: AC

Question 5

You are setting a strategy to support the target state of business. Which two factors help you to choose the necessary business capabilities? (Choose two.)



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A: business drivers
B: business roadmap
C: business outcomes
D: business priorities
E: business architecture
Correct Answer: AD

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