Cisco

Exam Questions 650-059

Cisco Lifecycle Services Advanced Routing and Switching

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Question 1

Which two of these activities comprise the problem management service component in the operat phase? (choose two.)
A. send a replacement module
B. schedule a maintenance window
C. manage the problem
D. identify the problem
E. confirm roles and responsibilities
Answer: CD

Question 2

Identify a customer support model for the solution is an activity thet is part of which service component
in the plan phase?
A. operations readiness assessment
B. planning project kickoff (deployment project management)
C. operations plan development
D. system requirements validation
Answer: A

Question 3

Which three of these service components are included in the optimize phase? (choose three.)
A. change management
B. security administration
C. technology assessment
D. operations assessment
E. operations readiness assessment
F. security assessment
Answer: CDF

Question 4

Utilizing a trouble ticketing system to track problems is a part of which service component in the
operate phase?
A. operations setup
B. change management
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C. problem management
D. systems monitoring
Answer: C

Question 5

Execute the systems acceptance test plan is an activity that is part of which service component in the
implement phase?
A. phased implementation
B. acceptance testing
C. staff training
D. full system migration
Answer: B
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QUESTION 6
Which two ports on a laptop are used to gain console access to a Cisco switch? (Choose two.)

A. DB-9
B. USB
C. DVI
D. RJ-11
E. RJ-45 Ethernet

Answer: AB

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