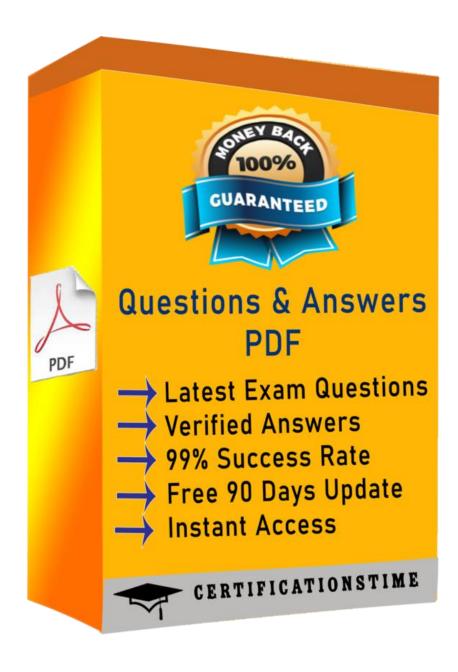




Exam Questions 500-301

Cisco Cloud Collaboration Solutions https://certificationstime.com/





Version: 10.0

Which support tools option is available in the Cisco WebEx Support Center?

A. Monitor all sessions and agent activity at the queue and support-representative levels.

B. Allow recording of support sessions manually or automatically

C. Allow technicians to reboot and reconnect.

D. Set up queues with rules-based routing, by availability or skill set.

Answer: B

Question: 2

In which ways can your Cisco WebEx account be accessed?

A. WebEx productivity tool and email client plug-ins

B. web portal, WebEx productivity tool, and email client plugins

C. web portal and email client plug-ins

D. web portal only

Answer: B

Question: 3

Which statement about alternate hosts in your Cisco WebEx Personal Room is true?

- A. You can specify only one individual as an alternate host.
- B. Everyone within your organization are automatically alternate hosts.
- C. Alternate host can be assigned to every within your organization or no one.
- D. Alternate hosts cannotstart a meeting from video systems or applications.

Answer: D

Question: 4

Which path do you take to configure the Automatic Lock feature in your Cisco WebEx Personal Room?

A. My WebEx > My Personal Room > Automatic Lock

B. My WebEx > Preferences > My Personal Room > Automatic Lock

C. My WebEx > Preferences > Automatic Lock

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D. Preferences > My Personal Room > Automatic Lock

Answer: B

Question: 5

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

A. 10

B. 5

C. 2

D. 25

Answer: D

Question: 6

What is the maximum wait time before your Cisco WebEx Personal room locks after the automatic

option has been configured?

A. 20 minutes

B. 15 minutes

C. 5 minutes

D. 10 minutes

Answer: A



Question: 7

Which protocol uses a connection-oriented service to deliver files between end systems?

A. TFTP

B. DNS

C. FTP

D. SNMP

E. RIP

Answer: C

Explanation:

TCP is an example of a connection-oriented protocol. It requires a logical connection to be established between the two processes before data is exchanged. The connection must be maintained during the entire time that communication is taking place, then released afterwards. The process is much like a telephone call, where a virtual circuit is established—the caller must know the person's telephone number and the phone must be answered—before the message can be delivered.

TCP/IP is also a connection-oriented transport with orderly release. With orderly release, any data remaining in the buffer is sent before the connection is terminated. The release is accomplished in a three-way handshake between client and server processes. The connection-oriented protocols in the

OSI protocol suite, on the other hand, do not support orderly release. Applications perform any handshake necessary for ensuring orderly release.

Examples of services that use connection-oriented transport services are telnet, rlogin, and ftp.

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