Cisco

Exam Questions 300-085

CAPPS Implementing Cisco Collaboration Applications

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QUESTION 1

Which four pieces of information does the Cisco TMS Provisioning Extension service provide the VCS? (Choose four.)
A. user
B. device
C. dial plan
D. routing rules
E. zone information
F. phone book
G. FindMe
H. gateway
Correct Answer: ABFG

QUESTION 2

A user calls from one Cisco Jabber for Windows softphone client to another. After the call is established, the desktop
share button is greyed out. Which two device configurations are possible causes for this issue? (Choose two.)
A. On the CSF device or SIP profile, the Allow Presentation Sharing Using BFCP option is unchecked.
B. On the CSF device, the Ignore Presentation Indicators option is checked.
C. On the CSF device, the Use Trusted Relay Point option is set to On.
D. On the SIP profile for the device, the Allow multiple codecs in answer SDP option is unchecked.
E. On the SIP profile for the device, the Allow iX Application Media option is unchecked.
Correct Answer: AB

QUESTION 3

When using Cisco Unity Connection, which call handler type offers different call actions based on the digits that are
selected?
A. digit analysis
B. system
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C. directory
D. interview
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E. call management
Correct Answer: B

QUESTION 4

Which two options are types of directory handlers? (Choose two.)
A. voice-enabled
B. phone keypad
C. forwarded rules
D. direct rules
E. standard hours
F. closed hours
Correct Answer: AB

QUESTION 5

Which troubleshooting tool is used to check and verify the individual modules in the Cisco Unified Presence server?
A. Cisco Unified Real Time Monitoring Tool

B. Cisco Unified Presence System Troubleshooter

C. Cisco Unified Presence Monitoring Tool

D. Cisco Unified Presence Viewer

Correct Answer: B

QUESTION 6

Which two statements about search spaces and partitions in Cisco Unity Connection are true? (Choose two.)

A. A search space can contain extensions, partitions, and dial-in numbers of routing rules.

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B. They are used to define a reachable call route pattern for call transfer to operators or back to Cisco Unified

Communications Manager on caller input during a greeting.

C. They are used to set limits for a search of a directory call handler

D. A search space can contain only partitions.

E. A partition can contain call handler extensions and extensions for routing rules.

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Correct Answer: BD

QUESTION 7

Cisco Unified Communications Manager IM and Presence Service provides which three features? (Choose three.)

A. integrated management

B. Cisco Instant Sharing

C. BLF presence

D. instant messaging

E. Microsoft Outlook calendar integration

Correct Answer: ADE

QUESTION 8

Which three components are necessary to import users into Cisco Unity Express from Cisco Unified Communications

Manager Express? (Choose three.)

A. Cisco Unified Communications Manager CLI administrator username and password

B. IP address of the Cisco Unified Communications Manager Express device

C. end users configured in the Cisco Unified Communications Manager Express database

D. Cisco Unified Communications Manager web administrator user login

E. JTAPI username and password

Correct Answer: BCD

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