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Cisco

Exam Questions 300-080

**CTCOLLAB Troubleshooting Cisco IP Telephony
and Video**

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QUESTION 1

What is the default interval for SAF hello packets?

- A. 15 seconds
- B. 15 seconds on links with speeds that are slower than T1 speeds
- C. 40 seconds
- D. 40 seconds on links with speeds that are slower than T1 speeds
- E. 60 seconds
- F. 60 seconds on links with speeds that are slower than T1 speeds

Correct Answer: F

QUESTION 2

In Cisco Unified Communications Manager (CUCM), you have three Service Advertisement Framework (SAF)

forwarders configured, what happens when the primary and the backup SAF forwarders fail?

- A. You will need to designate another primary SAF forwarder.
- B. CUCM continues to work without connecting to the third SAF forwarder.
- C. The third SAF forwarder automatically becomes the primary SAF forwarder.
- D. CUCM tries to reconfigure the existing primary and backup SAF forwarders.
- E. TCP timer continues to initiate connection with the primary and backup SAF forwarders.
- F. Primary and backup SAF forwarders are re-initiated automatically.

Correct Answer: B

QUESTION 3

System A at Company 1 is calling System B at Company 2. The call completes, but only audio and video are present on

System A from System B. What are two possible causes? (Choose two.)

- A. System A cannot call System B because it is at a different company.
- B. There is a firewall in the path that is blocking audio and video traffic from Company 1 to Company 2.
- C. The firewall at Company 1 is blocking outgoing traffic.

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D. An access list is blocking video and audio somewhere in the video and audio path between System A and System B.

E. System A has turned off the camera and the microphone.

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Correct Answer: BC

QUESTION 4

What is a common reason that an IP Phone cannot get its configuration from Cisco Unified Communications Manager

after it obtains the correct IP address information?

- A. The DHCP scope is exhausted.
- B. The DHCP server is not reachable.
- C. The DHCP scope is on the wrong subnet.
- D. The DHCP scope has the incorrect Option 150 or 66 defined.

Correct Answer: D

QUESTION 5

Refer to the exhibit. When a Cisco Unified Communications Manager Express advertises the directory number pattern in

the exhibit, what would the learned pattern be in the RTMT tool on the Cisco Unified Communications Manager?



- A. 4XXX and the ToDID will be 0:+1972555
- B. 4XXX and the ToDID will be 0:+19725554XXX
- C. 4XXX and the ToDID will be 0:19725554XXX
- D. 4XXX and the ToDID will be 0:1972555
- E. 19725554XXX and the ToDID will be 0:+1972555

Correct Answer: D

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The answer is 4XXX and the ToDID will be 0:1972555.

Exhibit explain profile dn-block1 alias-prefix 1972555 and pattern 1 type extension 4xxx.

QUESTION 6

You have installed a Cisco Unified IP 8831 Conference phone that is failing to register. Which two actions must you take

to troubleshoot the problem? (Choose Two)

- A. Verify that RJ-11 cable is plugged into the PC port.
- B. Verify that the Phones network can access the option 150 server.
- C. Disable HSRP on the access layer switch.
- D. Verify that the correct drivers are installed on the switch port of the phone.
- E. Verify that the switch port of the phone is enabled.
- F. Check the RJ-65 cable.

Correct Answer: BE

QUESTION 7

Which two types of call causes the user to hear the reorder tone? (Choose two.)

- A. call to a number that is working but is unlisted
- B. restricted call
- C. call using a non-Cisco phone
- D. call to a number that has been blocked
- E. unrestricted call

Correct Answer: AB

QUESTION 8

An engineer configured Cisco Extension Mobility for a user. The user can log in to the profile but notices that the

extension is not correct. Which component should the engineer check first to verify the user extension?

- A. UC Service
- B. Device Profile
- C. User Profile
- D. Phone Service

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E. SIP Profile

Correct Answer: A

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