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**Question No : 46**

An instructor noticed that several learners were not paying attention, not completing the assigned tasks, and were uninterested in the topic discussed. Which of the following is the BEST action to motivate these learners?

- A. Assign teams for a competitive group activity.
- B. Stress the importance of focusing at all times.
- C. Move to another topic and come back to this one later.
- D. Send everyone on a break and resume the topic after break.

Answer: A

**Question No : 47**

An instructor is being observed while teaching a virtual class with learners from different parts of the country. During the presentation the instructor uses a few colloquialisms. Which of the following is the BEST action for the observer to take?

- A. Let the instructor keep on going because the training has to get done.
- B. Have the instructor explain the colloquialisms to the learner and go on.
- C. Have the instructor tell the learners to take a break and correct the instructor.
- D. Go to a private chat and explain to the instructor what they are doing wrong.

Answer: D

**Question No : 48**

An instructor is conducting a three week course for a company. The learners' managers request the instructor's insight as to how the learners are progressing. The instructor needs to report to management at the end of each week. Which of the following will BEST show the progress of the learners as well as justify the instructor's opinion?

- A. Invite management to observe the learners in the classroom.
- B. Test the skills of the learners at the end of the course to show if the course objectives were met.
- C. Perform individual interviews with the learners to ask how they feel their progress is coming along.



D. Deliver a weekly assessment test that validates the improvement of the skills of the learners.

Answer: A

**Question No : 49**

Which of the following would BEST identify a need for additional explanation?  
(Select TWO)

- A. Learners' poor evaluation of the course delivery
- B. Learners' promptness to class
- C. Learners' questions and comments
- D. Learners' evaluation of the course design
- E. Learners' body language

Answer: D

**Question No : 50**

In a virtual classroom, which of the following factors might an instructor have the MOST difficulty controlling?

- A. Distracting questions from other learners
- B. Surroundings of the distant learner
- C. Inappropriate comments in chat
- D. Motivation of the learners in the class

Answer: B

**Question No : 51**

An instructor has been assigned to work with a learner in a one-to-one setting to improve the learner's understanding of a particular subject. When they meet, the learner seems uninterested and unmotivated by the subject. Which of the following would be the BEST way for the instructor to motivate the learner?

- A. The instructor should include more handouts, charts and graphs in the instruction period; this will keep the learner on task.



- B. The instructor should remind the learner of the benefits of one-to-one instruction and that they need to apply themselves more during the instruction periods.
- C. The instructor should assign additional research to the learner; this will increase the learner's familiarity and interest in the subject.
- D. The instructor should strive to find out what interests the learner and incorporate these things into each instruction period.

Answer: C

### **Question No : 52**

#### **CORRECT TEXT**

In order to understand and answer a learner's question, an effective active listening technique would be to: (Select TWO).

- A. Refer the question to another learner.
- B. Repeat the question back to the learner.
- C. Ask the learner if the question was answered.
- D. Answer the question immediately.
- E. Quiz the learner on the material.

Answer: BC

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