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The image shows a 3D-style product box for a PDF document. The box is primarily yellow and orange. At the top, there is a circular badge with a scalloped edge that says "MONEY BACK 100% GUARANTEED" in blue and black text. Below the badge, the text "Questions & Answers PDF" is written in a large, bold, blue font. Underneath this, there is a list of five features, each preceded by a blue arrow pointing to the right. The features are: "Latest Exam Questions", "Verified Answers", "99% Success Rate", "Free 90 Days Update", and "Instant Access". On the left side of the box, there is a white icon of a document with a red Adobe PDF logo and the word "PDF" below it. At the bottom of the box, there is a grey banner with a black graduation cap icon on the left and the text "CERTIFICATIONSTIME" in a bold, black, sans-serif font on the right.



NEW QUESTION 1

A technician was called to check an unexpected clicking noise on a desktop that has become more frequent every time a video editing application is loaded. The system fans have been replaced, but the clicking noise remains. Diagnostics have been run on the video card.

Which of the following should me the technician do FIRST?

- A. Replace the hard drive.
- B. Replace the video card.
- C. Do a System Restore.
- D. Perform a full data backup.
- E. Scan the system for viruses.

Answer: D

NEW QUESTION 2

A client needs to upgrade the hard drive on a laptop and would like one that is fast and has drop protection. Which of the following is the BEST option for the client?

- A. 5400rpm HDD
- B. 7200rpm HDD
- C. NVMe SSD
- D. Hybrid HDD/SSD

Answer: C

NEW QUESTION 3

Several company users are frequently forgetting passwords for their mobile devices and applications. Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Implement single sign-on.



- B. Enable multifactor authentication.
- C. Configure biometric authentication.
- D. Remove complex password requirements.

Answer: A

NEW QUESTION 4

After setting up a DHCP server and a DNS server a technician would like to centralize all of the events generated by the two servers so they can be viewed in one dashboard. Which of the following is a data source used to populate the dashboard?

- A. Netstat
- B. Host file
- C. Perfmon
- D. Syslog

Answer: B

NEW QUESTION 5

Which of the following devices can be used to connect multiple devices within broadcasting to every network port?

- A. Unmanaged switch
- B. Hub
- C. Firewall
- D. Cable modem

Answer: A

NEW QUESTION 6



An office has a network that has all computers connected to two switches. The switches are connected with a fiber cable. The computers and switches are all located in the same building. Which of the following network types does this describe?

- A. WAN
- B. PAN
- C. LAN
- D. MAN

Answer: C

NEW QUESTION 7

A laptop is connected to a conference room projector in extended display mode. The desktop icons appear normal on the laptop, but are disproportionate and illegible on the projector screen. Which of the following should the technician check?

- A. Video resolution
- B. HDMI connection
- C. Keystone
- D. Focus

Answer: A

NEW QUESTION 8

A user received the following error message while trying to access a shared drive: Network Path was Not Found. Which of the following should be performed to resolve the issue? (Select TWO).

- A. Set the NIC to full duplex.
- B. Disable the local firewall.
- C. Reset the TCP/IP stack.
- D. Disable the Ethernet adapter.



- E. Use static IP addressing instead of DHCP.
- F. Flush the DNS cache.

Answer: CF

NEW QUESTION 9

A customer wants to upgrade a PC's internal storage to have more room to store backups, photos, and videos. The new storage should be large enough to avoid expanding again next year.

Which of the following BEST meets these needs?

- A. 3TB HDD
- B. 50GB NAS
- C. 500TB SAN
- D. 512GB SSD

Answer: A

NEW QUESTION 10

A technician wants to set up a virtual machine in a public cloud environment. Which of the following cloud models should the technician use?

- A. IaaS
- B. SaaS
- C. PaaS
- D. DBaaS

Answer: A

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